RAY HERMANN ANGOSSIO LIWA

angossiol.rayh@yahoo.com | 5204810838 | 391 Ellis St, San Francisco, CA 94102

Linkedin | **GitHub** | **HackerRank** | **Blog** | **Portfolio**

Education

Johns Hopkins Bloomberg School of Public Health — Baltimore, MD
Specialization Genomic Data Science

University of Toronto — Toronto, CA
Specialization Self-Driving Cars

University of Arizona — Tucson , AZ
Non-Degree seeking Biosystems Analytics & Technology

Strayer University — Washington, DC
Degree in Cybersecurity, BS

Experience

IRS - Stakeholder Liaison | ACCREDITED US STATE & FEDERAL TAX PROFESSIONAL
November 2019 - Now

Stakeholder Liaison establishes relationships with practitioners and industry organizations representing small businesses and self-employed taxpayers. We provide information about the IRS's policies, practices, and procedures to ensure compliance with the tax laws. We also elevate issues that affect tax administration using the Issue Management Resolution System (IMRS) an internal database that streamlines and facilitates issue identification, resolution or response, and feedback. The IMRS is an internal database used by stakeholder liaisons to address issues identified by stakeholders concerning tax administration. IMRS provides a streamlined and structured process that facilitates issue identification, resolution or response, and feedback.

For the record, as part of the IRS Stakeholder Liaison as a Tax Practitioner, I hold numerous CPE credits (Federal and State Tax Law) with the Internal Revenue Service (IRS) and the state of California Tax Education Council (CTEC) as well as in other states like New York and Maryland.

- Internal Revenue Service federal CPE credits: 125 Federal Tax Law & Updates.
- 15 CE state of California & a 60 hours QE courses with the California Tax Education Council (CTEC).
- State of New York: 36 CPE Credits with the Department of Taxation and Finance (NYSTaxDept).
- State of Maryland: 4 CPE Credits with the Maryland Board of Individual Tax Preparers.

All CPE credits are listed under Federal and state registration numbers:
PTIN: P02356203, CTEC: A328086, NYTPRIN: 12807807 ;

Amazon | Amazon Associates — United States | March 2019 - September 2019

Location : DDC4 (US, Virginia , Sterling) and MSF5 (US, California, Vacaville) ;

Amazon warehouse fulfillment associates perform the responsibilities:

- Processing, packaging, and shipping orders accurately
- Ensuring that stocks and inventory are well-organized and maintained
- Examining and inspecting products for defects and damages
- Receiving, unloading, and arranging inventory items appropriately
- Discharging duties in strict compliance with amazon safety and hygiene regulations
- Actively participating and contributing ideas on ways to improve and/or optimize warehousing procedures
- Following the state health and safety regulations and practices
- Offloading amazon delivery trucks that transport goods and/or merchandise into the warehouse.

JCPenney | Sales Associates — United States | November 2018 - January 2019

JCPenney sales associates perform various functions in ensuring customers get excellent service that will encourage them to come back.

The kind of duties, tasks, and responsibilities typically assigned to sales associates at JCPenney are shown in the job description below:

Apply the Greet, Respect, and Thank approach always when in contact with customers to find out how you can be of help to them in getting the right product and completing sales

Listen actively, calmly, and agreeably to customers complaints and ensure they are resolved quickly and that customers leave with a great experience

Go regularly to every part of the store, including stock room and sales floor throughout the shift to ensure customers are effectively served
Watch product and customer traffic across the areas assigned and take appropriate position to impact customer experience positively
Be well knowledgeable about JCPenney products to be able to deliver outstanding service to customers by interacting with other associates
Provide solutions to problems and make the right decisions that can result in increased customer service, sales, and profit; make sure assigned tasks are executed effectively and efficiently
Be an inspiration for higher performance to self and others; provide top-notch customer service
Cooperate with customers to build respectful and inclusive relationships
Take responsibility for actions initiated and results obtained
Seek ways to enhance customer experience delivered
Be confident and courageous to make the right decisions and take the right actions; demonstrate energy and urgency in actions.

Thumbtack | Freelancer IT infrastructure vices United States | May 2018 - November 2018

Online, in person, and via www.thumbtack.com support.

- Recommended products to customers.
- Exemplified customer service to ensure clients were satisfied with their experience,
- Internet and web services (Intranet, Webmail, and Web development).
- Goals oriented advice.
- Freelance Cybersecurity Advices.

Diamond SA | IT infrastructure Manager

Part of the group OTTO a group of 8 companies based in the Republic of Congo. This is my Duties, responsibilities, and roles :

- Manage and coordinate multiple simultaneous PC projects.
- Detail documentation and tracking of work performed, and follow-up via email or telephone as necessary until problem resolution is achieved.
- Perform diagnostics on computers, set up computers, install computer software, and provide other computer-related technical assistance.
- Perform systems analysis to determine effective computer hardware and - -software applications for various users and departments.
- Provide systems administrator assistance for applications, hardware, and software development support to staff in a totally Linux environment.
- Design, develop and program SQL databases, and applications in accordance with customer business requirements, timeliness, and budget constraints.
- Install and configure Cisco routers 2600, 4500, 7500, and catalyst switches. In addition with a set of Mikrotik rd 1200 and 2000 series.
- Troubleshooting/Fix code bugs, configuration problems (web application level), and SQL server errors.
- Used a variety of complex SQL query techniques (store procedures, data modeling).
- Instruct and train all clients on accessing their remote VPN connections while outside the office.
- Upgrade faculty to the latest OS and migrate their files, email archives, etc.
- Work as backup SA (system administrator) maintaining the UNIX system used for development.
- Train other operators in data distribution, reprocessing techniques, and the use of UNIX scripts.
- Coordinate and open change management tickets for immediate or weekend maintenance windows with applications, software, and vendor support.
- Engineer network projects including cable, socket, and patch panel terminations including the configuration of network routers, switches, and firewalls.

ABB Group | Chief Project Computer Specialist United States | October 2011 - March 2013

For the Project - PW1 MBOUNDI
ABB Spa Process Automation Division Republic of Congo
(ABB wins $151 million oil and gas order in Congo-Brazzaville)
Duties, responsibilities , roles :

- Manage and coordinate multiple simultaneous PC projects.
- Detail documentation and tracking of work perform, and follow-up via email or telephone as necessary until problem resolution are achieved.

- Perform diagnostics on computers, setup computers, install computer software, and provide other computer-relate technical assistance.
- Perform systems analysis to determine effective computer hardware and - -software applications for various users and departments.
- Provide systems administrator assistance for applications, hardware, and software development support to staff in a totally Linux environment.
- Design, develop and program SQL database, applications in accordance with customer business requirements, timeliness and budget constraints.
- Install and configure Cisco routers 2600 , 4500 , 7500 and catalyst switches. In additional with a set of Mikrotik rd 1200 and 2000 series.
- Troubleshooted/Fix code bugs, configuration problems (web application level) and SQL server errors.
- Used a variety of complex SQL query techniques (store procedures, data modeling).
- Instruct and train all clients on accessing their remote VPN connections while outside the office.
- Upgrade faculty to the latest OS's and migrate their files, email archives, etc.
- Work as back up SA (system administrator) maintaining the UNIX system used for development.
- Train other operators in data distribution, reprocessing techniques, and the use of UNIX scripts.
- Coordinate and open change management tickets for immediate or weekend maintenance windows with application, software and vendor support.
- Engineer network projects including cable, socket and patch panel terminations including configuration of network routers, and switches and firewalls.

ZAIN | IT Support Specialist - Internship United States | January 2009 - October 2011

The job description consists of the following tasks, duties, and responsibilities:

- Regularly providing maintenance to existing hardware and computer systems
- Installing and configuring new technology to be implemented by the company, - such as hardware, operative systems, and programs or applications
- Carrying out findings and gathering and writing reports on the status of all - software and hardware in the organization
- Carrying out diagnostics on malfunctioning hardware or software
- Executing security checks on all systems
- Managing all phases of assigned projects, and assisting other staff with assigned projects as required
- Taking part in a variety of meetings, training sessions, and seminars as required
- Administering data by overseeing the organizations data, including client information and customer information
- Troubleshooting common IT problems
- Offering assistance to computer system users which may be with hardware or software
- Maintaining and upgrading systems by ensuring that current systems are updated and running smoothly.

World Health Organization | ICT Support Help Desk - Internship United States | March 2007 - July 2007

.Management and operation of servers and LAN services;
.Monitoring of WAN services such as:DHCP services, DNS, WINS, etc.,
.Internet and intranet access services,
.File and Printer Sharing Services,
.Data protection and security services.
.Monitoring and troubleshooting connectivity issues;
.Monitoring the connection and Internet equipment;
.Installation, file management, and printing systems,
.Backups and restores of data;
at the WHO Office for Africa (WHO / Afro) with the Information and Communication Technology Team

Skills

Programming Languages:	Advance PHP all version ;Advance Python all Version ;Intermediate - JavaScript ;Intermediate - Java ;Advance HTML & CSS ;Intermediate - C and C++ ;

Libraries/Frameworks:	Logistic Regression, Artificial Neural Network, Machine Learning (ML) Algorithms, Machine Learning, Apache Spark, Data Science, Digital Signal Processing, Internet Of Things, Machine Learning, Artificial Intelligence, Computer Vision, Data Science, DeepLearning, Internet Of Things, Neural Networks, TensorFlow, Apache Spark, Data Engineer, Data Science, Descriptive Statistics, Functional Programming, Internet Of Things
Tools / Platforms:	Embarcadero (RAD Studio, Delphi and C++ Builder) ;IBM Watson IoT ; MATLAB & OCTAVE; Microsoft Office; Lotus Notes ; Photoshop;Windows, MAC and LINUX (Debian);
Databases:	SQL, MySQL, FIREBIRD, Microsoft Access...

Projects / Open-Source

Intelo AI | Link *Shell Language and Others*

This software works with espeak for voice and W3M as CLI browser, you can find them easily through internet.I write it with shell code just for resource optimization to reduce the number of lines of code but you can translate from one shell to another.

Intelo aims to be an AI voice assistant by Futurists inc, which searches for you any information online and gives you the answer with an interactive voice. More possibilities can be added to the AI, such as going through an ardiuno card to manage your light or home domotics at home or in the office.

Seth Blockchain | Link *HTML, CSS, JavaScript, PHP, Perl, SQL, others*

Seth Blockchain

or

Phantom protocol

The Phantom is the protocol used on the Seth Blockchain Network to distribute the Blockchain ledger from node to node based on POP (Proof Of Presence) or POPL (Proof Of Presence and Labor) consensus because for us there is a difference between a blockchain and his network use for transmission. Our setup is made up of nodes and node makers, nodes are each connection made for use on the services available on the network (Miners, C_app, and others) and a node maker is an interface used for listing nodes and communications.

Our Peer-to-peer nodes are both servers and clients, they are based on a power-on, power-off and standby state performed by a kind of decision tree. Based on our human nature, our nodes are made to be listeners and speakers, they listen with their client side and they transmit from their server throughout an endless loop then move into a standby mode to check the next task in the queue.

Acitverse | Link *In Progress*

Welcome to Activerse; Imagine how much will be worthing the "Creation of Adam, 1512" on the NFT blockchain straight after Michelangelo Buonarroti finishes the drawing. That how is the power of the virtual multiverse merges with a kind NFTs network for the secure avatars we are building at Activerse Tech based on the "Active Mode Protocol". This is the only native Non-fungible Avatar you need for all your Virtual Multiverse or Metaverse platforms for use on daily basis in a secure and safe way.

Lifetime Project

My Lifetime Project section here is the way I see my life not just like something I have to live passively but something I have to build and so far this is a snapshot of what I have done, open the link for more informations:

Handshake: https://arizona.joinhandshake.com/stu/users/36876808

Hackerrank :https://www.hackerrank.com/raya11

AMAZON Author Central: https://www.amazon.com/author/rayliwa

LinkedIn: https://www.linkedin.com/in/rayhermann/

IBM Badges: https://www.credly.com/users/rayhermannal/badges

Code HQ: https://github.com/Mystery2018Origine

Article and Blog: https://www.publish0x.com/@RHAL2020

This other links:

https://sethblock.company.site/

https://activerse.company.site/

https://actee.company.site/
https://futurists.company.site/

Certifications

- Advanced Machine Learning and Signal Processing - **Coursera**
- Applied AI with DeepLearning - **Coursera**
- Fundamentals of Scalable Data Science - **Coursera**
- Machine Learning by Andrew Ng, Stanford online - **Coursera**
- Introduction to Linear Algebra with MATLAB - **MATLAB**
- MATLAB Onramp - **MATLAB**
- Machine Learning Onramp - **MATLAB**
- Advanced Data Science with IBM - **IBM**
- Google Project Management Certificate - **Google**
- Google IT Automation with Python - **Coursera**
- Google UX Design - **Coursera**
- Investment Management - **University of Geneva**
- Intuit Bookkeeping - **Intuit**

Honors & Awards

- IRS Annual Filing Season 2020
- IRS Annual Filing Season 2021
- IRS Annual Filing Season 2022
- IRS Annual Filing Season 2023
- World Bank Group Youth Summit 2017 Participant
- Young African Leaders Initiative (YALI)